ments standards. U S WEST therefore proposes that public safety organizations be permitted to first submit a bona fide request for an enhanced wireless 911 capability within four years of the Commission's order in this proceeding.

### B. Local Industry Negotiations

Under U S WEST's proposal, the bona fide request of a public safety organization would consist of a notice of a public meeting sent to all carriers providing real-time voice communications within the jurisdiction of the public safety organization and, to the extent possible, other nearby public safety organizations which may also be served by some or all of the same carriers.<sup>27</sup> During this and subsequent meetings, the participants would (a) define with particularity the needs of the specific public safety organizations involved, (b) discuss technological solutions which might meet those needs, and (c) to the extent possible, agree upon a deployment schedule for all impacted carriers. U†S WEST envisions that these meetings would be governed by the now prevalent industry consensus procedures.

<sup>&</sup>lt;sup>27</sup> A bona fide request could also be submitted by a state public safety trade association if it were determined that this matter would be better handled on a state, rather than a local, level.

### C. Deployment Obligations of Carriers

Prior experience with industry for suggests that, in most instances, agreement will be reached on most aspects of a proposed enhanced wireless 911 plan. However, no carrier (wireless or wireline) should be obligated to modify its networks to support enhanced wireless 911 capabilities without the following three conditions being met:

- 1. PSAP Funding Is Assured. No carrier should be required to expend its finite resources in supporting an enhanced wireless 911 capability unless it has reasonable assurance that the requesting public safety organization will actually use the capability (and modify and upgrade its equipment accordingly). Consequently, a carrier's obligation to deploy any enhanced wireless 911 capability should be imposed only after the public safety organization can demonstrate that its funding organization (city, county or state) has approved necessary funding to modify the PSAP's equipment.
- 2. Other Public Safety Organizations Do Not Oppose The Technical Plan. Many carriers often serve geographic areas encompassing multiple public safety organizations. It is unreasonable to expect carriers to deploy one technology (and one set of performance requirements) for one public safety organization and an entirely different technology (and different performance standards) to support another

public safety organization — and, possibly, a third technology (and third set of performance standards) to support a third public safety organization. Consequently, any deployment obligation on carriers should be imposed only after the requesting public safety organization can demonstrate that other public safety organizations served by the same carriers do not oppose the plan and do not intend to impose more stringent or significantly modified performance standards.

This coordination consideration demonstrates again the need for nationwide industry interface and performance standards. With such common standards, there should be little or no risk of different public safety organizations requesting different, and potentially conflicting, requirements.

3. Protection From Negligence Liability. Public safety organizations will be requesting carriers to expend their resources to provide a benefit to public safety organizations using an untested and unproven technology. In these circumstances, it would be most inequitable to hold carriers (or their vendors) liable for mere negligence or unintentional errors in providing a public service which the government has requested be provided. If the government is going to require private industry to expend its finite capital for the benefit of the government, at minimum the government should protect the private in-

dustry from negligence lawsuits stemming from its mandate.<sup>28</sup> Consequently, any deployment obligation on carriers should be imposed only after the requesting public safety organization either agrees to indemnify carriers and their vendors for negligence and unintended errors or obtains immunity for carriers and vendors.<sup>29</sup>

Any plan of the sort described above must contain two additional considerations. First, carriers must be free to demonstrate to the appropriate regulatory agency that the request of one or more public safety organizations is not technically feasible, is not cost justified, or is otherwise unreasonable under the circumstances. However, if a carrier opposes a proposal to deploy the infrastructure to support a requested enhanced wireless 911 capability, it is reasonable for the carrier to bear the burden of demonstrating that the proposal is not technically feasible or that the deployment costs outweigh the public benefit.

Second, it can be assumed that some wireless carriers will have deployed a form of wireless ALI capability before any public safety organization

<sup>28</sup> ALI research, development, and construction will quickly disappear if the industry risks being subjected to legal exposure. The absence of fair exemption laws will suppress innovation, the development of competitive alternatives, and would appear to result in a higher overall economic cost to society.

<sup>&</sup>lt;sup>29</sup> Carriers and vendors would, of course, remain liable for intentional or wanton and malicious conduct.

submits a bona fide request. In these circumstances, a carrier should not be required to expend additional resources to meet different requests of a public safety organization unless the public safety organization can demonstrate to the appropriate regulatory agency that the benefits of its proposal outweigh the additional costs the carrier will have to incur to comply with the particular request.

### V. Conclusion

U S WEST recognizes that public safety organizations highly value the availability of wireless location identification and other enhanced wireless 911 capabilities. U S WEST also believes that there is a substantial market for wireless location identification as evidenced by the significant resources it has already expended on research and development.

It is for these reasons that U S WEST has contributed to the PCIA Emergency Access Position Paper, has participated in the recent Joint Experts meetings, and is actively testing innovative solutions to provide a location capability in a cost-effective, yet reliable, manner. Nevertheless, the proposals in the Notice are flawed because they are not practically achievable and do not take account of the unique needs of each public safety organization. For these reasons, U S WEST has proposed a more customer-focused plan which gives all participants the flexibility to design enhanced wireless 911 capabilities that meet the needs of the customer.

For all the foregoing reasons, U S WEST recommends that the Commission release a further notice of proposed rulemaking so public safety organizations, carriers, and vendors have a meaningful opportunity to consider thoroughly U S WEST's alternate proposal and to submit changes they believe are appropriate.

Respectfully submitted,

US WEST,,Inc.

Jeffrey S. Bork

1020 19th Street, N.W., Suite 700

Washington, D.C. 20036

303-672-2700

Laurie J. Bennett, Of Counsel

January 9, 1995



November 18, 1994

### Dear Industry Recipient:

Last month representatives of the wireless industry and the public safety communications community participated in a Joint Experts Meeting (JEM) regarding wireless support of 9-1-1 and Enhanced 9-1-1 services. The JEM was sponsored by the Association of Public Safety Communications Officials International, Inc., the National Association of State Nine-One-One Administrators, the National Emergency Number Association, the Personal Communications Industry Association, the Telecommunications Industry Association and T1P1. There were over 100 participants in the JEM representing communications, public safety, satellite, enhanced specialized mobile radio, and intelligent vehicle highway systems industries, as well as vendors to these industries.

The attached Wireless Support of 9-1-1 and Enhanced 9-1-1 Services Report reflects the many hours of technical discussions and negotiations by dedicated professionals interested in deploying wireless enhanced 9-1-1 services. On behalf of these individuals it is our pleasure to transmit to you the final version of the Report.

We would like to thank you for your interest in this project. Should you have questions or need any additional information, please do not hesitate to contact us.

Sincerely,

Mary A. Boyd JEM Co-Chair

Executive Director

Texas Emergency Communications Commission

1101 Capital of Texas Highway, South

Austin, TX 78749 512/305-6911

Fax: 512/305-6937

Gary Jones JEM Co-Chair

Director of Standards Policy Omnipoint Corporation

1365 Garden of the Gods Rd. Colorado Springs, CO 80907

719/548-1200, Ext. 125 Fax: 214/713-5397 (Plane)

814/234-2399

# Wireless Support of 9-1-1 and Enhanced 9-1-1 Emergency Services

Joint Experts Meeting Report

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# 1. Executive Summary

In July, 1994, the wireless telecommunications community and the emergency service/public safety community identified the need to jointly examine the issues related to wireless support of 9-1-1. The Federal Communications Commission was expected to initiate a proceeding on this issue, and the two communities determined that a Joint Experts Meeting (JEM) should be convened in October. Representatives of communications, public safety, satellite, Enhanced Specialized Mobile Radio (ESMR) and Intelligent Vehicle Highway System (IVHS) industries, as well as vendors to these industries, were invited to participate.

The JEM was sponsored by the Association of Public Safety Communications Officials International, Inc. (APCO), National Association of State Nine-One-One Administrators (NASNA), National Emergency Number Association (NENA), Personal Communications Industry Association (PCIA), Telecommunications Industry Association (TIA) and T1P1. The JEM was hosted by APCO, NENA, Nokia Mobile Phones, Omnipoint Corporation, Oregon Department of State Police and SCC Corporation.

The JEM was called to order on October 11, 1994, in Chantilly, VA by Co-Chairs Mary Boyd (Executive Director, Texas Emergency Communications Commission) and Gary Jones (Director of Standards Policy, Omnipoint Corp.). Representatives from public safety organizations, U.S. standards organizations, U.S. trade industry associations, North American service providers, and manufacturers attended and participated in the deliberations. The FCC was unable to participate due to their "Sunshine" rules regarding the Notice of Proposed Rule Making on wireless access to 9-1-1 Emergency Services.

For the Commercial Mobile Radio Service (CMRS) industry as a whole, this document adapts and expands the TIA TR45 Emergency Services JEM Report (contribution WJEM(911)/94.10.11-008) approved on August 24, 1994. Additions and modifications were made relating to the particular requirements of newer wireless services and special wireless services, such as mobile satellite.

### The outcome of the JEM was:

- A prioritized list of Public Safety Answering Point (PSAP) Service Requirements
- The mapping of the emergency services telecommunicator features to four evolutionary paths:

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Path	Wirelesses Systems	Mobile Stations	9-1-1 System	
Α	Existingng	Existing	Existing	
В	Expandeded	Existing	Expanded	
С	Enhanceced	Existing	Enhanced	
D	Enhanceced	Expanded or Enhanced	Enhanced	

Existing: No change to existing equipment or protocols

Expanded: Minor changes to existing equipment or protocols

Enhanced: Major changes to existing equipment or protocols, or altomogether new equipment

- The information elements is needed between the wireless system and the emergency service systems to support the PSAP service requirements.
- The identification of radicio location techniques that may provide more accurate mobile station location information.

There are a variety of location technologies available and proposed that have differing capabilities. There are a number of wireless implementations using differing air interface technologies. To mandate a single solution would be extraremely difficult and premature. However, it should be recognized that mimultiple implementations may not provide a consistent level of location acaccuracy among and across systems. Over time, the migration of mobile e stations may result in the inability to provide user location information to a a desired degree of accuracy.

The views expressed in this s report represent an evolutionary path. The public safety and wireless service provider communities each have a unique set of challenges exthat includes economic, operational and technological feasibility. These factors should be considered in the use of this report.

In addition, other industry arand public safety associations should consider establishing requirements for the interface between the wireline and wireless services, and the Pumblic Safety Answering Points.

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# 2. Scope and Purpose

The scope of the JEM was wireless support of Basic 9-1-1 and Enhanced 9-1-1 Emergency Services.

The purpose of the JEM was to:

- Define PSAP service requirements
- Identify current and developing technologies that can support PSAP service requirements
- Identify future technological solutions required to support unaddressed PSAP service requirements
- Identify impacts of PSAP service requirements including implementation considerations for:
  - wireless service providers
  - wireline network operators
  - public safety systems
- Identify need for standards (where appropriate)

# 3. JEM Methodology

A set of reference documents was selected to guide the discussions, and 40 contributions were received, to be addressed in the specific sessions covering the objectives.

Tutorials were presented on wireless networks, wireline networks and emergency service telecommunications. The tutorials established a common frame of reference and terminology for the JEM participants.

The JEM proposed to follow five technical tracks for discussion of the issues and contributions. The five technical tracks were:

- Position Location Capability
- Data
- System Engineering
- Callback Capability
- Support for Specialized Services

During the opening plenary, the participants decided that the work of the Data, System Engineering, Callback Capability and Specialized Services Support could be consolidated into one track entitled Data.

# 4. Introduction

### 4.1 Background

The Basic 9-1-1 (B9-1-1) and Enhanced 9-1-1 (E9-1-1) systems in existence today have been designed to provide rapid response to calls for emergency service from wireline subscribers. B9-1-1 emergency service systems establish routing of calls to a PSAP. E9-1-1 provides added capabilities, including selective routing of a call to the appropriate PSAP for rapid response to emergency calls and the display of calling number, address, and in most cases, the name of the subscriber at the calling number. However, these emergency service systems do not address the unique characteristics of wireless communications.

The mobile nature of wireless communications and the unique characteristics of radio frequency (RF) propagation may require modification of existing emergency service systems and the development of special capabilities in wireless systems.

Emergency service access (E9-1-1) by a wireless caller requires mobile station (MS) location information be used to assist in routing the call to the appropriate PSAP. Location information may be used to dispatch an emergency vehicle to the incident site.

### 4.2 Perspective

The views expressed in this report represent an evolutionary path. The public safety and wireless service provider communities each have a unique set of challenges that includes technical, operational and economic feasibility. These factors should be considered in the use of this report.

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# 5. PSAP Service Requirements

### 5.1 PSAP Service Requirement Descriptions

The following is a list of PSAP service requirements in priority order. A high level description is provided for each service requirement, including information fields that may or may not be used for specific system configurations.

### 1. Emergency Services Reached by Dialing 9-1-1

- A mobile station user dialing 9-11-11 shall access emergency services.
- A mobile station may have an emergency service or [9-1-1] call button to speed dial the [9]-[1]-[1] sequence.
- A mobile station user may dial 9-11-11-SEND if required by the particular subscriber unit.
- Dialing [9-[1-[1]] shall bypass all call origination restriction features (e.g., PIN access, PIN intercept).
- Mobile stations should allow 9-11-11 to be dialed at all times (even when locked or when served by a restricted system).
- [9-1]-1 may be treated as a 9-1-1 call. (This non-preferred sequence should not be publicized.)

### 2. 9-1-1 Call Precedence

- An originating 9-1-1 call should be given priority over other nonemergency call originations.
- The alternate Priority Access and Channel Assignment (Alt. PACA) procedures described in TIA TR45 PN-2977 (the proposed IS-53-A Cellular Feature Descriptions for Public 800 MHz) provide an interim solution for the precedence of existing 800 MHz Cellular PCS 9-1-1 calls:
  - Three levels of priority are established, designated A, B, and C.
  - A number of channels are reserved for A (highest), B and C (lowest) priority calls.
  - A caller with "A" priority has access to the A, B, C channels.
  - A caller with "B" priority has access to the B, C channels.

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- A caller with "C" priority has access to the C channels.
- A 9-1-1 call may be treated as a priority call subject to local operating practices or regulations.
- Priority queuing could be considered as another mechanism to provide access for an emergency call. If a traffic channel is not available when the mobile station user attempts to originate the 9-1-1 call, the call would be "queued" and the mobile station would be paged and alerted when a radio channel becomes available.
- Other air interface standards should support the Priority Access and Channel Assignment (PACA) feature defined in either TIA TR45 PN-2977 (the proposed IS-53-A Wireless Cellular Feature Descriptions), TIA TR46 IS-104 (Personal Communications Service Descriptions for 1800 MHz), or equivalent.

### 3. Identify Caller's Initial Location

- Obtaining location information shall not require overt action on the part of the caller.
- The method of sending location information from the wireless system to the emergency service system shall be standardized. The location information describing the mobile station's position should have a data stream format that will allow the following data elements to be presented:
  - Latitude
  - Longitude
  - Altitude
  - Resolution
  - Accuracy
  - Geometric Description
  - Confidence Level
  - Motion Information
  - Time Stamp
  - Source of caller's geographic location
    - a. Mobile Station (MS)
    - b. Base Station Controller (BSC)
    - c. Mobile Switching Center (MSC)
    - d. Home Location Register (HLR)
    - e. Selective Router (SR)
- Location information should be obtainable for all 9-1-1 callers.

- Accuracy Goals:<sup>1</sup>
  - Near term goal: within 400 feet (longitude, latitude, rescolution)
  - Long term goal: within 40 feet (longitude, latitude, resolution)

### 4. Subscriber Identity Information

- Mobile Identification Number-Electronic Serial Number (MIN-ESN)
- International Mobile Station Identifier (IMSI)
- Billing number
- Subscriber name
- Subscriber billing address
- Subscriber home telephone number
- Subscriber priority indication
- Priority Access and Channel Assignment (PACA) level (A.B. or C)
- Preferred Language
- Personally provided medical information
- Home wireless service provider information

#### 5. 9-1-1 Call Related Information

- Serving wireless system ID
- Mobile Identification Number (MIN), International Mobile Station Identifier (IMSI)
- Electronic Serial Number (ESN)
- Callback Number, one or more of the following:
  - Emergency service access port number
  - Temporary Local Directory Number (TLDN) associated with this 9-1-1 call
  - Mobile directory number
  - Indication of non-callable mobile station (originate omnly)

<sup>1</sup> It is important to note that these are goals, not requirements. The realization of these goals is contingent on technical and economic feasibility.

### 6. Ability to Request Updated Caller Location Information

- PSAP may query the wireless system to obtain updated caller location information.
- PSAP may request the wireless system to report updated location information periodically.

# 7. Ability to Communicate with and Determine the Type of Emergency Service Needed

- The MSC shall provide a standard voice connection (or data connection for a data terminal) to the PSAP.
- Air interface encryption may be used; however, it must be removed before delivery of the call to the PSAP.

### 8. Ability to Receive 9-1-1 Calls at the Appropriate PSAP

• The 9-1-1 caller's location information shall determine the initial routing to the appropriate jurisdictional PSAP, based on the best location information available, within the time required for proper selective routing.

### 9. Originate 9-1-1 Calls from the Current Serving System

- If the mobile station user is engaged in a call, is capable of three-way (or conference) calling, and initiates a 9-1-1 call during the call, the Serving MSC shall process the 9-1-1 call.
- The Serving MSC shall route the 9-1-1 call toward the appropriate PSAP, based on the caller's location at call initiation.
- The caller may use flash to add a held party to a three-way (or conference) call.

# 10. Ability to Detect and Communicate with Text Telephone Device (TTY) callers

• TTY callers should have access to 9-1-1 emergency service via the wireless system.

# 11. Ability to Hold the Line After the Caller has Disconnected or the Call has Dropped, Under Direction of the Controlling PSAP

- The mobile station is precluded from receiving other calls.
- The mobile station is precluded from originating another call.
- Any origination attempt is connected to the Telecommunicator.
- The caller may automatically be called back.

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# 12. Ability to Call Back if the Call is Disconnected or the Call is Ended Prior to Completion of the Event

- Local callback number
- Emergency service access port

### 13. Ability to Transfer the Caller to the Appropriate PSAP

- While communicating with the caller, bridge on another PSAP; transfer the call and call control upon disconnect by the controlling PSAP.
- Consider a non-dialable national office code for PSAPs. (This could be 911 to allow directory numbers in the form: NPA-911-XXXX) This office code could be used to route inter-LATA (Local Access and Transport Area) calls through an Access Tandem to a specific PSAP. It could also be used to identify emergency service callback calls to bypass subscriber features (such as, call forward, do not disturb, etc.).

# 14. Ability to Provide ALI Information and Information Captured During the Call to Another PSAP

• When a call is transferred, all information regarding the call (including subscriber information, location information, service provider information, and information captured during a call) should be transferred with the call.

### 15. Ability of the PSAP to Force Disconnect for MS-to-PSAP Calls

 When a PSAP disconnects, the mobile station (MS) is disconnected, regardless of its switchhook state.

### 16. Area Cell Congestion Control

• The wireless system should be able to "throttle" 9-1-1 calls from the same area, since the calls may be related to a single incident. Throttling is a concept for constricting flow by discarding or delaying selected call attempts.

### 17. System Congestion Control

- The MSC should be able to "throttle" 9-1-1 calls at the request of the PSAP.
- The PSAP should be able to "broadcast" messages regarding conditions (perhaps using a broadcast short message service) to selected areas.

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### 18. Authorization Override

- Serving wireless system should be able to block or allow 9-1-1 calls from:
  - Unauthorized mobile stations
  - Specific mobile stations
  - Specific locations
- New mobile stations that use identity modules may be able to initiate 9-1-1 calls if the identity module is not present.
- Mobile stations should allow the caller to initiate a 9-1-1 call when locked.
- Mobile stations should allow the caller to initiate a 9-1-1 call when the mobile station's programming prevents it from accessing the system for other wireless services.

### 5.2 Impact of PSAP Service Requirement Priority

The extent of changes required to implement particular service requirements were analyzed to determine if the changes required are:

Existing: No change to existing equipment or protocols

Expanded: Minor changes to existing equipment or protocols

Enhanced: Major changes to existing equipment or protocols, or

altogether new equipment

The changes were analyzed for the wireless system infrastructure (the Home Location Register, the Visitor Location Register, the MSC, and other required functions), mobile stations, and the 9-1-1 system infrastructure (selective routers, PSAPs, wireline networks, etc.).

The changes and the degree of the changes were applied to select a particular evolutionary path, as shown in the following table:

Path	Wireless System	Mobile Stations	9-1-1 System		
A	Existing	Existing	Existing		
В	Expanded	Existing	Expanded		
С	Enhanced	Existing	Enhanced		
D	Enhanced	Expanded or Enhanced	Enhanced		

The following table summarizes the PSAP Service Requirements and maps them onto four evolutionary paths (labeled A through D) based on the technology available for implementation. Where possible the usable technology is indicated (with possible limitations).

EMERGENCY SERVICES JEM						
PSAP SERVICE REQUIREMENT PRIORITY						
N	DESCRIPTION	PATH	PATH	PATH	PATH	
U	Wireless System:	Existing	Expanded	Enhanced	Enhanced	
"	Mobile Station:	Existing	Existing	Existing	Enhanced	
	E9-1-1 System:	Existing	Expanded	Enhanced	Enhanced	
1	Emergency Services Reached by Dialing 9-1-1	Nov				
2	9-1-1 Cali Precedence		AIL PAGA		PACA (or equivalent)	
3	Identify Caller's Initial Location*					
	<ul> <li>Location technology should not require overt action on the part of the user.</li> </ul>	Cell/Sector (precludes caliback)				
	- Location information shall be available for all calls	Now				
	- Near Term Goal:**			Natwork	MS based	
	Within 400 ft. (Lat., Long., Resolution)		ł			
i i	- Long Term Goal:**			Heavior	MS based	
	Within 40 ft. (Lat., Long., Alt., Resolution)			taski		
	<ul> <li>Method of sending location information should be "universal."</li> </ul>					
	** It is important to note, this is a goal and not a requirement; realization of the goal is contingent on economic and technical feasibility.	1				
4	Subscriber Identity Information		Pseudo-	Information		
	- Source (home)		ANI	Transler		
	- Name, Address, MIN, IMSI					
5	Terminal Identity Information - ESN, type		Pseudo- ANI	Information Transfer		
6	Ability to Request Location Update Information			Information		
ĺĺ	- single report		]	Transfer		
	- automatically reported by the serving system at periodic intervals					
	- Same resolution as initial request		<u> </u>			
7	Ability to Communicate with and Determine the Type of Emergency Service Needed	Voice			Data	
8	Receive 9-1-1 Calls at the Appropriate PSAP	Cell/Sector resolution		Latitude & Longitude		
9	Originate 9-1-1 Call from the Current Serving System (mobile is given flash privilege to add held party to call)		Modify MSC			
10	Ability to Detect and Communicate with TTY and Data Callers	TTY			Deta	

	EMERGENCY SERVICES JEM					
L		PSAP SERVICE REQU	REME	NT PR	IORIT	Υ
1	N	DESCRIPTION Wireless System:	PATH A Eviation	PATH	PATH C Enhanced	PATH D Enhanced
	M	Wireless System: Mobile Station:	Existing Existing	Expanded Existing	Existing	Enhanced
		E9-1-1 System:	Existing	Expanded	Enhanced	Enhanced
1	1	Ability to Hold Line after the Caller Disconnected or	LAISUNG	Expanded	Limanceo	Limbroso
Ι'	1	the Call was Dropped, Under Direction of the PSAP				ļ
	1	- precluded from receiving other calls		Modity		
	- 1	- precluded from originating other calls	ļ	MSC		I
İ		- call originations are connected to the call taker				
		- automatically call back the caller				
[1	2	Suspend Flash Privileges for New Service Requests		Modify MSC		
1	3	Ability to Call Back if the Call is Disconnected, or Ended Prior to Finalization of the Event				
		- Local Callback Number	Pseisco-s ANI (Drecksberg)	Pseudo- ANI	Information Transfer	
		- Roamer Port Number	location)	Pseudo: ANI	Information Transfer	
1	4	Ability to Transfer* Caller to the Appropriate PSAP  * While communicating with the caller, bridge on another PSAP, transfer the call and call control upon disconnect by the controlling PSAP	PSAP switcheook flash controlled		PSAP ISUP / TCAP control	
1	5	Ability to Provide ALI and Information Captured During the Call to Another PSAP			Information Transfer	
1	6	Ability of PSAP to Force Disconnect for Mobile Station to PSAP Calls	Now			
1	7	Area Congestion Control		Modify		
L		- MSC "throttles" 9-1-1 calls from same area		MSC		
1	8	System Congestion Control				
		- PSAP can request MSC to "throttle" incoming calls			Information Transfer	
·		<ul> <li>PSAP can request MSC to "broadcast" messages regarding conditions to selected areas</li> </ul>				Short Message Service (or equivalent)
1	9	Authorization Override				
		- Serving MSC may block or allow 9-1-1 calls from:				
		> Unauthorized mobile stations		Modify		1
		> Specific mobile stations		MSC		
		> Specific locations				
	<b>!</b>	- New mobile stations that utilize Identity Modules should be able to initiate 9-1-1 calls if the identity module is not present				Modify MSC
		Locked terminals     Mobile station access restrictions				

## 6. Information Elements

The following is a list of information elements for real time transfer between a wireless system and an emergency service system under the evolutionary paths as defined. Available data elements shall be displayed at the telecommunicator's position within 5 seconds of receiving voice connection to the 9-1-1 caller.

### A. Calling Party Number

- ANI
- Pseudo ANI (pANI)

#### B. Subscriber Information

- Mobile Identification Number-Electronic Serial Number (MIN-ESN).
- International Mobile Station Identifier (IMSI)
- Billing number
- Subscriber name
- Subscriber billing address
- Subscriber home telephone number
- Subscriber priority indication
- Priority Access and Channel Assignment (PACA) level (A, B, or C)
- Preferred Language
- Personally provided medical information
- Home wireless service provider information

#### C. Callback Number

- Temporary Local Directory Number (TLDN)
- Roamer port number
- Emergency service access port number
- Mobile Directory Number (MDN) (may be international)
- Indication of Non-Callable mobile station

### D. Terminal Information

- Electronic Serial Number (ESN)
- Mobile Station Type
  - a. Fixed

- b. Automobile
- c. Transportable
- d. Portable
- e. Aircraft
- f. Nautical
- Beacon Information (if applicable)

### E. Caller Geographic Location

- Latitude
- Longitude
- Altitude
- Resolution
- Accuracy
- Geometric Description
- Confidence Level
- Motion Information
- Time Stamp
- Source of caller's geographic location
  - a. Mobile Station (MS)
  - b Base Station Controller (BSC)
  - c. Mobile Switching Center (MSC)
  - d. Home Location Register (HLR)
  - e. Selective Router (SR)
- Type of technology used to determine the location

### F. Caller Street Location

- Street address
- City
- Source
  - a. Mobile Station (MS)
  - b. Base Station Controller (BSC)
  - c. Mobile Switching Center (MSC)
  - d. Home Location Register (HLR) for fixed mobilitie stations

- e. Selective Router (SR)
- Serving Wireless Service Provider Information
- Access Instructions

### G. PSAP Information

- Primary PSAP
- Alternate PSAP(s)
- Up to six (6) Emergency Service Providers:
  - a. Directory Number
  - b. Type, such as:
    - Fire
    - Local Law Enforcement
    - Highway Law Enforcement
    - Medical
    - Poison Control
    - Suicide Prevention Hot Line

### H. Call Information

- Type of emergency information
- Additional location information
- Source of information

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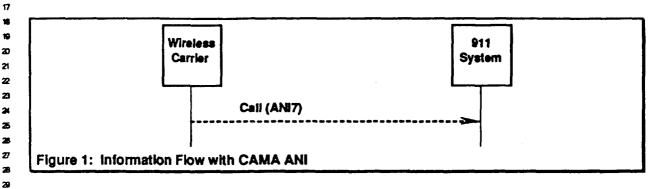
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# 7. Information Flow Scenarios

These are generic information flow models; no single model will solve all of the requirements.

#### CAMA ANI 7.1

The emergency service call is made over a CAMA (Centralized Automated Message Accounting) trunk. Only 7 (or 8) digits of ANI (Automatic Number Identification) information are conveyed. The ANI may identify non-roaming callers only. It is not specified how roamers are to be identified over the interface.



#### 7.2 CAMA with Pseudo ANI

The emergency service call is made over a CAMA trunk. The 7 (or 8) digits of ANI information are used to convey a pseudo ANI (pANI). The pseudo ANI is usually used to identify the caller's serving cell (or sector) and indirectly the serving service provider.

